

29 Peregrine Close  
Covingham  
Swindon  
SN3 5BJ

Tel : 01793 641526

20<sup>th</sup> October 2008

To whom it may concern

Re : Milbrooke Construction

On 20<sup>th</sup> July 2007, I suffered a flood at the above property. I engaged the services of Milbrooke Construction and my primary contact was Mr Tim Hanley.

From the first visit, I found Mr Hanley to be professional; knowledgeable and sympathetic to my situation.

Once the work had been agreed, Mr Hanley ensured that I was kept informed of the progress at each stage and, although I was unable to live in the property due to the extent of the damage, whenever I went home, the work area was left in an appropriate manner and my home was treated with respect.

The workmen were skilled and I found the work to be of a high standard. I was extremely pleased with the final result. Once the work had finished, Mr Hanley inspected my home and ensured that any finishing touches were dealt with expediently.

I would have no hesitation in recommending Milbrooke.

Yours faithfully

Victoria Burns